

Success Story

Company Overview

Headquartered in Vista, CA, ResCom Services, Inc. is a provider of a number of services to residential communities including general contracting, maintenance, repair, landscape, pool and spa, and lighting.

Industry: Building Maintenance

Year Founded: 1994

Number of Office Employees: 10 employees

Number of Field Employees: 86 employees

Business Challenges

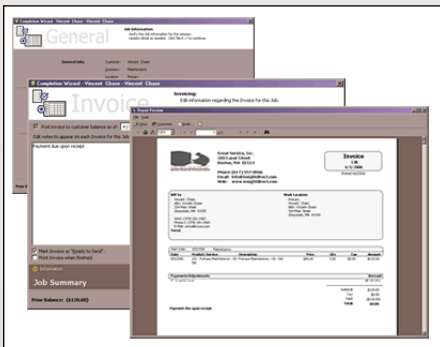
ResCom was using Open Access, a DOS-based software program to keep track of work orders and invoicing. Because there was no integration with QuickBooks, the company was double entering data into QuickBooks as its employees created invoices in Open Access. This process became to manual and time consuming so ResCom looked for a simpler and more streamlined method for invoice creation and record keeping.

Why ServiceCEO?

One of the reasons that ResCom selected ServiceCEO was because the program was Windows-based. More importantly, the company liked ServiceCEO's ability to effectively track bid requests and schedule work repair teams, and its ability to export ResCom's financial data into QuickBooks.

Key Feature - Invoicing

Creating invoices in ServiceCEO has created a huge time savings for ResCom due to the program's ability to integrate with QuickBooks. According to ResCom,



invoices are also more professionally laid out than before due to the Crystal Report feature for designing the invoice layout.

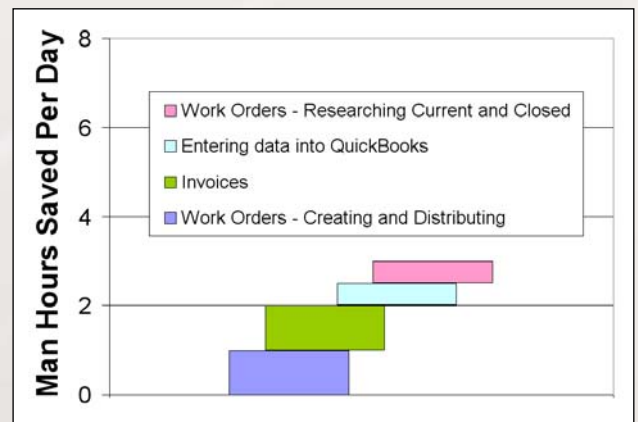


ResCom

Industry:
Building Maintenance

“ServiceCEO will integrate easily with QuickBooks, and is easy to use due to the fact that it works like the Windows-based software we all use today. The support team also works well with us to resolve problems quickly.”

Mark Strohmeyer
Payroll / HR



Time Savings

Overall, ServiceCEO saves ResCom about 3 man-hours a day. The time savings and the increased productivity has meant that ResCom's administrative staff can focus on activities that have a greater impact on their top- and bottom-line.

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